



Lloyd's Register  
LRQA

Improving performance,  
reducing risk

## Focus improvement projects



LRQA's Focus Improvement Projects will support your organisation to meet a specific objective or solve a particular issue. Our experienced Business Improvement specialists have the experience to meet the needs of your team and budget, and the knowledge to assess your management systems, ensuring effective results.

- F** – Our experienced Business Improvement Specialists focus on the specific results that you want to achieve through a Focus Improvement Project (FIP). These will be in the form of specific business objectives which will support desired business outcomes
- O** – Our team work with you to deliver a solution based on your business objectives - to meet the needs of your people, your management system and your budget. This could include training the whole team, individual one to one development, or overall business improvement. Whatever support you require, we aim to provide
- C** – Continual improvement through a planned process of discussion, action, reflection and refinement. Together we work on a continual improvement programme to support the success of the project's goals and objectives
- US** – That's LRQA and You working together to support the development of your auditing team and ensuring that your management system is working for your business and bringing you results.

**We believe that the purpose of training is to bring about change and improvement - whether that is for your management system or your business performance.**

#### **What is FIP?**

A bespoke solution designed by LRQA for you and your organisation to meet a specific objective or solve a particular issue. It can be delivered to a full team, small groups or even to one key individual.

#### **What is it used for?**

Focus Improvements Projects will pinpoint improvements and provide support, ensuring that your processes and standards are robust, reliable and in line with your business objectives.

#### **Why LRQA ?**

LRQA Training is not and does not practice consultancy, we will not walk into your organisation and tell you what to do, or author your systems. Instead we will ask direct questions to challenge your assumptions and preconceptions of your existing systems, allowing you to appraise the available options, and how those options can be fulfilled by receiving the right training. When you engage with LRQA you will be given a price within your proposal which is clear and has no hidden or associated on-going costs.

Our Trainers have a wealth of knowledge to share with organisations and individual delegates. Each Trainer is qualified in their specialist areas of expertise, your trainer will be matched

to your requirements, taking into consideration your industry, size, culture, business objectives and current management systems.

Our Focus Improvement Projects will draw on the latest thinking and techniques, which support problem solving activities, guaranteeing your Improvement Project will help you achieve solutions and maximum results.

Our training is not just about ticking boxes, LRQA Trainers draw examples from their personal and historic experiences, bringing your learning to life and illustrating how your management systems should be working for you and your organisation.

#### **Integrating Existing Management Systems.**

Avoid duplication, improve the efficiency and flexibility of your team and streamline your management system by transforming a fragmented series of separate elements into an integrated system with features covering the requirements of each standard. It may seem like a daunting task, but your trainer will demonstrate how to use a structured framework to help you to identify the proverbial wood from the trees.

#### **Overhaul Mature Management Systems.**

In time, the pinpoint precision of your original Management System drifts and acquires a legacy of documents, habitual actions and processes whose purpose is long forgotten. Go back to fundamentals with your tutor to determine what's essential, useful and practical to meet the requirements; how to reduce risk and improve the efficiency of your staff, your audits and ultimately the performance of your business.

#### **Introduce a New Management System.**

Even if you are not planning to be certified against a specific standard at this point, LRQA Training can help you implement the requirements of a standard and ensure efficient integration with your existing management systems.

**Call us today to find out how LRQA can support your organisation with In-Company training.**

**0800 328 6543**

Reference: **INC1**

**To find out more about how LRQA can help you with your requirements, please call us on 0800 328 6543 or contact us at [lrqatraining@lrqa.com](mailto:lrqatraining@lrqa.com)**

[www.lrqa.co.uk/training](http://www.lrqa.co.uk/training)