

# June 2010 LRQA Training Newsletter

## What's NEW for LRQA Training?

### NEW 9100:2009 - The Changes Training Course

If you need to implement the 9100:2009 changes to your existing 9100 Revision B compliant QMS we are now pleased to announce a new public course. 9100:2009 – The Changes. This will help you identify and interpret the requirements of 9100:2009.

If you are in the aerospace, space and defence sectors and responsible for your QMS meeting the requirements of 9100, this course will help you prepare for your 9100:2009 transitional assessments.

An In-Company option 9100:2009 The Changes is available alongside our 9100 Management Briefing, 9100 Appreciation and Interpretation, 9100 Internal Auditor courses.



#### Dates:

- |           |               |
|-----------|---------------|
| 20 July   | - London      |
| 27 July   | - Cheshire    |
| 10 August | - Cumbernauld |
| 17 August | - Belfast     |

### Managing for Sustained Success - ISO 9004:2009

A new revision of ISO 9004 has been released, building upon the fundamental requirements of ISO 9001, linking the operational aspects of your organisation and your strategic intent.

Suitable for operational level candidates or senior management who oversee the Quality Management System, this course will show how ISO 9001 can be implemented in a more useful manner within your organisation by introducing:

- Business Sustainability Fundamentals
- Benefits of the process approach
- Risk Management Principles
- Core Components of Strategic Management

This course is important if you want to maximise the effectiveness of your QMS.

**Cost:** £295 per delegate.

### NEW -BS EN 16001 Appreciation and Interpretation

This **New 16001 Energy Course** is aimed at those who need an understanding of the key requirements of an Energy Management System and who may be responsible for energy management within an organisation.

#### This course will teach:

- The purpose and business benefits of implementing an Energy Management System.
- The background to BS EN 16001.
- Key requirements of an Energy Management System.

- Essential definitions to help interpret BS EN 16001 requirements.
- Similarities of BS EN 16001 and ISO 14001 Environmental Management System requirements.
- How an Energy Management System should help ensure that your energy related legal obligations are met.

**Cost:** £395 per delegate.

### NEW -Integrated Management Systems Auditor

This course is aimed at anyone who is involved with the implementation, management or auditing of an organisation's IMS or who has been given responsibility to implement an additional management system

Register your interest in this exciting new course - launched in October 2010

For information regarding dates and duration of our courses call to speak to an advisor **0800 328 6543** or logon to [www.lrqaco.uk/training](http://www.lrqaco.uk/training) to book your place.

## LRQA Training Seminar 10

### Multidiscipline Auditing for Business Improvement – *Making it happen*

Utilise your current management system and resources in order to improve business performance.

We have listened to you and have redesigned this year's seminar to include key messages centred around multidisciplinary auditing. Current topics include **themed audits, nonconformance reporting, ISO 31000 risk management, corrective action and behavioural auditing.**

To ensure you gain the most out of the day, the programme aims to deliver an informative and interactive experience.



#### 2010 Dates

18 November: **London**, Holborn Bars  
02 December: **Leeds**, Thorpe Park  
09 December: **Birmingham** Central

**Cost £145 + vat (includes buffet lunch)**

**To book your place call 0800 328 6543  
or logon to [www.lrqaco.uk/trainingseminar](http://www.lrqaco.uk/trainingseminar)**

## Multidisciplined Auditing and Improvement

### Integrate your Management Systems with LRQA Training

As companies begin to take a broader view by merging their various management systems for greater efficiency, we are now introducing a multidisciplinary approach.

Whether you are responsible for auditing your Quality, EMS or Health & Safety management system, we have the courses which will enable you to integrate your systems.

**Add value to your role and convert your skills with the following courses:**

- QMS Auditor / Lead Auditor Conversion
- EMS Auditor / Lead Auditor Conversion
- ISO 22000 Auditor / Lead Auditor Conversion
- OH&S Management Systems Auditor / Lead Auditor Conversion

**Specialist Courses to help you integrate your systems:**

- Introduction to Integrated Management Systems
- EMS and H&S Internal Auditing
- Integrated Management Systems Auditor **NEW**

**Enhance your management systems:**

- Improving your Audit system
- Audit Report Writing
- Audit Refresher

**Benefits of a multidisciplinary approach:**

- Expand your employees knowledge
- Broaden the scope of their role
- Improve efficiency and reduce costs by combining management systems

**For course duration and cost call 0800 328 6543  
or logon to [www.lrqaco.uk/training](http://www.lrqaco.uk/training)**

And remember all our public courses can be run as In-Company events

**Contact [www.lrqatraining.co.uk](http://www.lrqatraining.co.uk)  
email:[lrqatraining@lrqa.com](mailto:lrqatraining@lrqa.com) or call 0800 328 6543**



**LRQA**  
Measure the Difference



# June 2010 LRQA Training Newsletter

Training that gives you the Edge!

June 2010



View our range of  
training courses!



LRQA  
Measure the Difference

# Training that gives you the edge

June 2010 to August 2010 courses

QUALITY	Start date	Location
ISO 9001 Appreciation and Interpretation - IRCA	28-Jun-2010	Berkshire
ISO 9001 Appreciation and Interpretation - IRCA	5-Jul-2010	Cambridgeshire
ISO 9001 Appreciation and Interpretation - IRCA	17-Aug-2010	Warwickshire
New Quality Systems Manager - IRCA	13-Jul-2010	Newcastle upon Tyne
New Quality Systems Manager - IRCA	10-Aug-2010	Cambridgeshire
Internal QMS Auditor - IRCA	21-Jun-2010	Nottinghamshire
Internal QMS Auditor - IRCA	29-Jun-2010	Berkshire
Internal QMS Auditor - IRCA	6-Jul-2010	Cambridgeshire
Internal QMS Auditor - IRCA	13-Jul-2010	Nottinghamshire
Internal QMS Auditor - IRCA	19-Jul-2010	Berkshire
Internal QMS Auditor - IRCA	27-Jul-2010	London
Internal QMS Auditor - IRCA	3-Aug-2010	Leeds
Internal QMS Auditor - IRCA	18-Aug-2010	Warwickshire
Internal QMS Auditor - IRCA	24-Aug-2010	Northamptonshire
QMS Auditor/Lead Auditor - IRCA	28-Jun-2010	Northamptonshire
QMS Auditor/Lead Auditor - IRCA	16-Aug-2010	Reading
QMS Auditor/Lead Auditor Conversion - IRCA	5-Jul-2010	Northamptonshire
ISO 20000 Appreciation and Interpretation	6-Jul-2010	London
ISO 20000 Internal Auditor	7-Jul-2010	London
Advanced QMS Auditor/Lead Auditor	3-Aug-2010	Warwickshire
9100:2009 - The Changes	20-Jul-2010	London
9100:2009 - The Changes	27-Jul-2010	Cheshire
9100:2009 - The Changes	10-Aug-2010	Glasgow - Scotland
9100:2009 - The Changes	17-Aug-2010	Belfast -N Ireland
FOOD	Start date	Location
ISO 22000 Appreciation And Interpretation	12-Aug-2010	Cheshire
ISO 22000 Auditor/Lead Auditor - IRCA	26-Jul-2010	Wiltshire
ASSET PROTECTION	Start date	Location
ISO 27001 Appreciation and Interpretation - IRCA	16-Aug-2010	Warwickshire
ISO 27001 Internal Auditor - IRCA	17-Aug-2010	Warwickshire
ISO 28000 Appreciation and Interpretation	3-Aug-2010	Warwickshire
ISO 28000 Implementation of Security Management Systems	4-Aug-2010	Warwickshire
Customs AEO - Appreciation and Interpretation	20-Jul-2010	London

Visit [www.lrqatraining.co.uk](http://www.lrqatraining.co.uk) or call 0800 328 6543

QUALITY

AUDIT IMPROVEMENT

FOOD

ASSET PROTECTION

Please quote ref NWJUN when enquiring / booking.

ASSET PROTECTION	Start date	Location
Customs AEO - Practical Implementation	10-Aug-2010	London
BS 25999 Appreciation and Interpretation	13-Jul-2010	Berkshire
Implementing a BCM System using BS 25999	10-Aug-2010	Berkshire
ENVIRONMENTAL	Start date	Location
ISO 14001 Appreciation and Interpretation	13-Jul-2010	London
ISO 14001 Appreciation and Interpretation	17-Aug-2010	Cheshire
Internal EMS Auditor - IRCA	14-Jul-2010	London
Internal EMS Auditor - IRCA	18-Aug-2010	Cheshire
EMS Auditor/Lead Auditor - IRCA and iema	12-Jul-2010	Cheshire
EMS Auditor/Lead Auditor - IRCA and iema	9-Aug-2010	Berkshire
EMS Auditor/Lead Auditor Conversion - IRCA	24-Aug-2010	Cheshire
New Environmental Systems Manager	27-Jul-2010	Nottingham
Practical Implementation of an EMS	21-Jun-2010	Warwickshire
Practical Implementation of an EMS	10-Aug-2010	Wiltshire
HEALTH & SAFETY	Start date	Location
OHSAS 18001 Appreciation and Interpretation	6-Jul-2010	London
OHSAS 18001 Internal Auditor	15-Jun-2010	Stratford-upon-Avon
OHSAS 18001 Internal Auditor	7-Jul-2010	London
OH&S Management Systems Auditor/Lead Auditor - IRCA	9-Aug-2010	Cheshire
OH&S Management Systems Auditor/Lead Auditor Conversion - IRCA	20-Jul-2010	Nottingham
IOSH Managing Safely	16-Jun-2010	Buckinghamshire
IOSH Senior Executives and Directors Workshop	22-Jun-2010	London
New Health and Safety Systems Manager	13-Jul-2010	London

LRQA reserves the right to alter/cancel courses and change venues without liability. In these circumstances delegates will be offered alternative dates or a full refund

## In-Company Training

**Q: Where can you find bespoke training solutions for your company**

**A: *LRQA In-Company training***

**Q: What's the best way to train multiple staff members?**

**A: *LRQA In-Company training***

From a customised delivery of a public course through to entirely bespoke training, our In-Company training can be anything you need it to be. It could be the most cost effective solution for training multiple employees.

In-Company training offers great flexibility. LRQA Training can address your specific needs with appropriate and targeted training. We can utilise your management system, paperwork and even documentation that is familiar to your employees.



Visit [www.lrqatraining.co.uk](http://www.lrqatraining.co.uk) or call 0800 328 6543

and speak to our dedicated In-Company team.

For more information and to book: 0800 328 6543 [www.lrqatraining.co.uk](http://www.lrqatraining.co.uk)

For information on Certification call 0800 783 2179

# Distance Learning - A NEW Approach

We have expanded our course range. We have joined forces with QM&T to offer **distance learning** and Catalyst Consulting to offer a wide array of **Lean & Six Sigma Training courses**.

## LRQA and QM&T Distance Learning



**We now offer a new way for you to learn.** Our new collaboration with QM&T provides the flexibility of Distance Learning.

The CQI Certificate and the Diploma in Quality Assurance and Quality Management are both nationally and internationally recognised courses for Quality professionals.

### Benefits of Distance Learning

- Flexible study in your own space, in your own time and pace.
- Experienced tutor support throughout the course
- Quality study materials.

### Your company may benefit from

- Productivity savings brought about because of the number of work based assignments
- Greater staff potential.

Call **0800 328 6543** or logon to **www.lrqa.co.uk/training** to see the full list of courses and downloadable application form.

## Lean & Six Sigma Training with LRQA & Catalyst



**Our collaboration with Catalyst Consulting means our Business Improvement offering now encompasses more courses covering Lean & Six Sigma.**

Catalyst Consulting is one of Europe's leading provider of Six Sigma solutions, and have worked with small and large organisations both in the public and private sector.

### A small snippet of the new courses:

- Lean Solutions
- Lean Six Sigma Green Belt – Foundation
- Lean Six Sigma Green Belt – Advanced
- Coaching Clinic for Six Sigma Professionals.

For more details on the range of **Six Sigma courses** call us on **0800 328 6543**

## Course Packages



We recognise that once you have completed an Appreciation of one of our standards you will be considering the next step.

That's why we have devised our Package option where you can gain a 10% discount by booking certain courses together for the same employee.

All our sectors from Quality, Audit Improvement, Health & Safety, Environmental, Asset Protection, Food Safety and Business Improvement have courses within the scheme.

Visit **www.lrqa.co.uk/training/packages** or call **0800 328 6543** to see which courses are included in the Packages scheme.