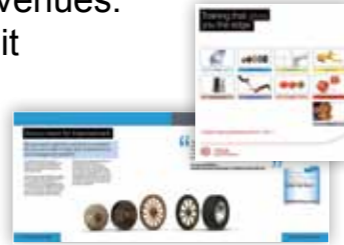


2010 - 11 Training Directory launch!

Have you ordered your copy yet?

Contains course information, dates and venues.
A wide range of courses with a New Audit Improvement section:

- Quality
- Audit Improvement
- Health & Safety
- Environmental
- Food
- Asset Protection
- Business Improvement
- Integrated / Combined
- In-Company Training



Effective Training starts with good planning and preparation. Take a look at our new 2010 Training Directory and read the clear content and structure of our published courses. If you need more information regarding any course, subject or sector, our advisors can offer you clear and pragmatic advice to ensure you make an informed choice.

Call **0800 328 6543** to order your free copy (also available on CD).

Our dedicated training website also has all the latest courses and dates at www.lrqatraining.co.uk

New Courses for 2010

It is important for all organisations to gain the most from the audit process, and further improve their management systems. Our **NEW Audit Improvement** section offers courses to further develop your auditing skills. You will learn how to build on your knowledge of the auditing processes for conformance, effectiveness and improvement of your quality, IT and environmental management systems.

We now have a collaboration with Strong & Herd LLP, enabling us to offer 2 new **Customs AEO (Authorised Economic Operator)** courses. Focusing on the business benefits of, and how to meet the requirements of Customs AEO, it's a welcome addition to our Asset Protection suite of courses.

See www.lrqatraining.co.uk or phone **0800 328 6543** for further details.

Many of our core Quality, Health & Safety, and Environmental courses have also been updated.

In Company Training

New In-Company QMS briefings allow us to provide on site training covering the whole spectrum of your quality needs.

Our In-Company portfolio has increased with courses available on more topics and an increased Business Improvement portfolio.

We do have a selection of dedicated In-Company courses however most of our public courses can be customised to meet your company's specific needs.

Price Freeze!

We have decided to freeze our prices on all courses during 2010.

We believe that keeping our fees at 2009 rates will enable you to get the most out of your training budget this year! As more and more companies demand stability in the supply chain, now is the time to further your skills and knowledge and invest in your management systems and indeed your employees.



LRQA Training package deals!

NEW for 2010



Having completed an appreciation, the natural step is the follow on course in your field. New this year is our package deal option, where 10% discounts are available for the same employee booking certain multiple courses whether in Quality, Audit Improvement, Health & Safety, Environmental, Asset Protection, Food Safety and Business Improvement.

Visit www.lrqa.co.uk/training/packages or call **0800 328 6543** to see which courses are included in the scheme.

2010 Training Seminar

The 2010 Training Seminar has 3 dates scheduled for this year:

18th November, 2nd December and 9th December.

More details will be available on the LRQA Training website shortly

Contact www.lrqatraining.co.uk.
email: lrqatraining@lrqa.com or call **0800 328 6543**



Training that **gives** you the Edge!

January 2010



Price Freeze!



LRQA
Measure the Difference

QUALITY	Start date	Location
ISO 9001 Appreciation and Interpretation	15 Feb 2010	Nottingham
ISO 9001 Appreciation and Interpretation	16 Feb 2010	Winchester
ISO 9001 Appreciation and Interpretation	02 Mar 2010	London
ISO 9001 Appreciation and Interpretation	15 Mar 2010	Leeds
ISO 9001 Appreciation and Interpretation	12 Apr 2010	Daventry
ISO 9001 Appreciation and Interpretation	21 Apr 2010	Stratford-upon-Avon
New Quality Systems Manager	08 Feb 2010	Daventry
New Quality Systems Manager	08 Mar 2010	Holmes Chapel
Management System Documentation	02 Mar 2010	London
Internal QMS Auditor	10 Feb 2010	Steventon
Internal QMS Auditor	16 Feb 2010	Nottingham
Internal QMS Auditor	17 Feb 2010	Winchester
Internal QMS Auditor	22 Feb 2010	Coventry
Internal QMS Auditor	24 Feb 2010	Swindon
Internal QMS Auditor	02 Mar 2010	Holmes Chapel
Internal QMS Auditor	03 Mar 2010	London
Internal QMS Auditor	08 Mar 2010	Kenilworth
Internal QMS Auditor	10 Mar 2010	Hertfordshire
Internal QMS Auditor	16 Mar 2010	Leeds
Internal QMS Auditor	22 Mar 2010	Nottingham
Internal QMS Auditor	24 Mar 2010	Gloucester
Internal QMS Auditor	13 Apr 2010	Daventry
Internal QMS Auditor	15 Apr 2010	Reading
Internal QMS Auditor	20 Apr 2010	Nottingham
Internal QMS Auditor	22 Apr 2010	Stratford-upon-Avon
QMS Auditor/Lead Auditor	15 Mar 2010	Holmes Chapel
QMS Auditor/Lead Auditor	22 Mar 2010	Daventry
QMS Auditor/Lead Auditor	12 Apr 2010	Nottingham
QMS Auditor/Lead Auditor	19 Apr 2010	Reading
QMS Auditor/Lead Auditor Conversion	12 Apr 2010	Swindon
ISO/TS 16949 Appreciation and Interpretation	08 Mar 2010	Stratford-upon-Avon
ISO/TS 16949 Internal Auditor	09 Mar 2010	Stratford-upon-Avon
ISO 20000 Appreciation and Interpretation	20 Apr 2010	Kenilworth
ISO 20000 Internal Auditor	21 Apr 2010	Kenilworth

AUDIT IMPROVEMENT	Start date	Location
Audit Report Writing	11 Mar 2010	London
Advanced Internal QMS Auditor	03 Mar 2010	London
Improving Your Audit System	16 Mar 2010	London
Audit Refresher	17 Mar 2010	London
Audit Refresher	15 Apr 2010	Daventry
Advanced QMS Auditor/Lead Auditor	26 Apr 2010	Reading
FOOD	Start date	Location
ISO 22000 Appreciation and Interpretation	13 Apr 2010	Nottingham
HACCP Principles, Interpretation and Application	14 Apr 2010	Nottingham
ISO 22000 Auditor/Lead Auditor	22 Feb 2010	Chipping Campden
ISO 22000 Auditor/Lead Auditor	26 Apr 2010	Cheshire
ISO 22000 Auditor/Lead Auditor Conversion	22 Mar 2010	Cheshire
ASSET PROTECTION	Start date	Location
ISO 27001 Appreciation and Interpretation	15 Mar 2010	Kenilworth
ISO 27001 Internal Auditor	16 Mar 2010	Kenilworth
ISO 27001 Auditor/Lead Auditor	12 Apr 2010	Stratford-upon-Avon
Customs AEO - Appreciation and Interpretation	27 Apr 2010	Cheshire
INTEGRATED / COMBINED	Start date	Location
EMS and H&S Internal Auditing	09 Mar 2010	Coventry
ENVIRONMENTAL	Start date	Location
ISO 14001 Appreciation and Interpretation	01 Mar 2010	Glasgow
ISO 14001 Appreciation and Interpretation	12 Apr 2010	London
Internal EMS Auditor	02 Mar 2010	Glasgow
Internal EMS Auditor	13 Apr 2010	London
Practical Implementation of an EMS	22 Apr 2010	London
New Environmental Systems Manager	19 Apr 2010	London
EMS Auditor/Lead Auditor	15 Feb 2010	Daventry
EMS Auditor/Lead Auditor	15 Mar 2010	Glasgow
EMS Auditor/Lead Auditor	12 Apr 2010	Cheshunt
EMS Auditor/Lead Auditor Conversion	09 Feb 2010	York
EMS Auditor/Lead Auditor Conversion	26 Apr 2010	Stratford-upon-Avon
Environmental Legislation - Getting Started	23 Feb 2010	Nottingham
Quantifying your Organisation's Carbon Footprint	23 Mar 2010	Gloucester

HEALTH & SAFETY	Start date	Location
OHSAS 18001 Appreciation and Interpretation	12 Apr 2010	Northamptonshire
OHSAS 18001 Internal Auditor	02 Mar 2010	Glasgow
New Health and Safety Systems Manager	13 Apr 2010	Northamptonshire
OH&S Management Systems Auditor/Lead Auditor	15 Mar 2010	York
OH&S Management Systems Auditor/Lead Auditor	19 Apr 2010	London
OH&S Management Systems Auditor/Lead Auditor Conversion	23 Mar 2010	Glasgow
OH&S Management Systems Auditor/Lead Auditor Conversion	30 Mar 2010	York
OH&S Management Systems Auditor/Lead Auditor Conversion	27 Apr 2010	London
BUSINESS IMPROVEMENT	Start date	Location
Process Mapping and Improvement	22 Feb 2010	Steventon
Business Risk Management	03 Mar 2010	Milton Keynes
Leadership for Results	17 Feb 2010	Milton Keynes

In-Company Training



Need a bespoke staff training programme?
Feel a standard course is not appropriate to your company?

From a customised delivery of a public course through to an entirely bespoke training course, our In-Company training can be anything you need it to be.

The benefit to you in this tough economic climate is that the In-Company option can be a more cost effective solution offering an excellent return on your investment.

If you have multiple employees needing to be trained at the same time then the In-Company option could be your way forward.



Our core trainers are professionally qualified with the Chartered Institute of Personnel Development and have a wealth of practical experience.

“ The training was brilliantly delivered training and a 100% exam pass rate was achieved. The training was very real and less theoretical - a real positive for us! ”
Vertex

Visit www.lrqatraining.co.uk or call 0800 328 6543

and speak to our dedicated In-Company team.